

From Marian Bazell
To FCC

Re CapTel

I have had the CapTel about 10 days, and it has already made such a difference in my ability to carry out my responsibilities! I have been unable to use a standard telephone in 25-30 years. Even the Cochlear implant (Feb., 1999) has not allowed me to use a telephone. Using a TDD for the last 12 years has helped, but has many problems. With the CapTel, it is almost like being a hearing person again. The positive feedback I get from those I talk to using it is very encouraging. It has also made a tremendous improvement in my personal life. I can't praise it enough, and hope to own one when the service is available for longer hours.

Thank you
Marian